

## Summary of 2011/12 Q2 EIT Review Updates

## Arts Leisure &amp; Culture Select Committee

Review	No of Recs	No of Recs now in Progress	Q2 Summary of Progress	HR Implications	Savings Predicted in Final Report	Savings/Cost to Date
Sport, Leisure & Recreation	9	4	<p>Revised structure Sports Development team in place, fixed term contracts nearing their culmination.</p> <p>Delays in completion of Castlegate Quay relocation and Tees Barrage improvement may have impacted on the potential to achieve savings. However, savings not due to commence until April 2012.</p>	The HR review of the service has been undertaken and the redundant employees have now left the service. Other employees have successfully been transferred to TAL.	£645k	On target to achieve £108,000 efficiency in year
Highways, Lighting & Network Management	9	4	<p>The report commissioned with ARUP to explore the possibility of bringing the service in-house has demonstrated that the anticipated level of savings may not be achievable.</p> <p>A strategy will be developed for a capital investment programme to meet the energy and maintenance reductions. It is programmed to implement changes to the current contract by April 2012.</p> <p>Project to improve ICT system (EXOR) with handheld technology to record highway inspections and repairs due for implementation over the next year. The Highways Task &amp; Finish project, will consider this in more detail, commenced in September.</p>	No further HR implications reported	£200k	£100k reduction in revenue spend. LTP capital utilised to invest in stock renewal..
River Based Leisure	16	2	Tees Active Limited (TAL) have assumed control of managing the upgraded Tees Barrage White Water Course which is now open to the general public. Work is complete on the 300 metre long course. TAL will continue to manage the course maintaining	Not applicable due to not being an EIT review		

## Appendix 2

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			<p>existing relations with SBC in ensuring maximum benefits are gained from the world class facility.</p> <p>Discussions have advanced with British Waterways currently investigating existing demand information with a view to providing a resource to undertake elements/all of an agreed Tees Access Principles brief.</p> <p>Work is on-going to secure Olympic Teams for the White Water Course as a training venue.</p> <p>In addition work continues to maximise opportunities from sporting events within the Borough.</p>			
Tees Active	7	3	<p>Formal monitoring regime will commence once TAL are able to reach a state of trading with all facilities operational. In the meantime monthly liaison/ challenge will take place between SBC &amp; TAL</p> <p>Transfer of the delivery of health related fitness schemes currently from SBC to TAL took place in August 2011</p>	Not applicable due to not being an EIT review		

## Children &amp; Young People Select Committee

Review	No of Recs	No of Recs now in Progress	Q2 Summary of Progress	HR Implications	Savings Predicted in Final Report	Savings/Cost to Date
Child Placements	7	2	<p>Discussion taking place in November to consider which, if any, options identified for Tees Valley collaborative working will progress further. It is likely that some of the options won't be progressed on a Tees Valley basis, but might be by 1/2/3 Local Authorities, due to different services currently provided/not provided by each Local Authority i.e. Children's Homes.</p> <p>One of the options identified is Residential provision and Residential School provision for children/young people with complex needs. Further discussions will take place in November with Tees Valley Directors of Children's Services to see how this may be progressed. If it is not possible to progress on a sub-regional basis, Stockton Authority will consider how it may progress for its own needs.</p>	None identified at this stage.	Potentially up to £691k	None
Youth Services	8	1	<p>Further work and consultation is ongoing with regard to the youth premises and this will be reported as part of the overall Asset review.</p> <p>A Youth Providers network has been established. and this group will meet quarterly. The group replaces the existing YCAP Management Group and the Vulnerable Young People's group. It will enable further collaboration across the statutory, voluntary, community and private sector, including partnership approaches to funding bids and commissioning of services.</p> <p>Following a Government decision to withdraw</p>	There has been a reduction in the number of posts as a result of the review. A number of people expressed an interest in voluntary redundancy and as a result the number of compulsory redundancies was kept to a minimum.	Not known	The service is on target to make the £1.045m savings in 2012/13 based on the proposed restructure. Due to extensive consultation which continues to June only part year savings will be made in 2011/12. This is consistent with the MTFP and budget report that

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			<p>myplace funding and subsequent appeal from SBC, funding has been reinstated and is included within the NSHA funding envelope. NSHA sponsors have agreed to manage the myplace facility and be responsible for the revenue costs of doing so.</p> <p>Area Partnership Youth Boards have been established and elections for the CTB Young People's shadow board have taken place. As part of that residential training for the board a Youth MP and Deputy Youth MP were elected.</p> <p>SBC Comms have undertaken a comprehensive review of youth provision communications, including online, across the Borough and are developing a process to communicate with young people via web, mobile telephones and social media.</p> <p>A staff group has been identified from across Integrated Youth Support Service to lead on development of social media opportunities for the service</p>			went to Cabinet in February where corporate funding has been set aside to manage the transition in 2011/12".
Task & Finish Review of Integrated Youth Support Service	4	0	<p>Transitional arrangements have been implemented within the new Integrated Youth Support Service structure. A dedicated team of Careers Advisers is now in place to ensure that the Local Authority's statutory responsibility is delivered and that young people are able to access impartial Careers Advice and Guidance during the transitional year.</p> <p>The Corporate Director for Children, Education and Social Care has written to all secondary schools and colleges with details</p>		£1.045m	

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			<p>of these arrangements for the academic year starting in September 2011.</p> <p>A Careers Education, Information, Advice and Guidance Action plan has been agreed by the 14-19 Board and they will oversee the plan to manage the change in responsibilities from September 2012.</p>			

## Corporate, Adult Services &amp; Social Inclusion Select Committee

Review	No of Recs	No of Recs now in Progress	Q2 Summary of Progress	HR Implications	Savings Predicted in Final Report	Savings/Cost to Date
Task and Finish Review of Customer Services & Taxation	9	3	<p>Continuing to work on implementing new technologies (such as kiosks, self-service and SMS texting), cross train staff that will be working in the new Stockton Customer Service Centre, monitor performance and benchmark with other local authority customer service teams in the area, and review workloads and staff working patterns.</p> <p>Trial of using alternative bailiff is progressing well. 610 cases (value of £268,000) have been referred and £6,700 has been collected to date. Two further alternative bailiff firms have been identified and we are currently liaising with them, with a view to using their services later in the year.</p> <p>Self-service forms are available on the website and kiosk to enable customers to log requests for service directly into the back-</p>	An organisation restructure that was recommended as part of the review and has been fully implemented resulted in a reduction of 4.5 FTE posts (1.5 voluntary redundancy, 0.5 voluntary reduction in hours, 2.5 deletion of vacant posts)	£157k per annum	£91,500 in 2011/2012, then on target for £157,000 per annum thereafter.

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			<p>office system without any manual intervention by staff. Self service is available for refuse collection; street cleaning, highway, horticultural services and agricultural services and will continue to be developed as new opportunities emerge. This is freeing up staff time to allow resources to focus on more complex queries (such as Housing Benefit) that cannot be delivered by self-service, speed up response times in the contact centre, and to help with the launch of the Stockton multi-service centre.</p> <p>A consultation on the Local Council Tax Support scheme has been issued, which is intended to replace the national Council Tax Benefit system in 2013. Work has focussed on drafting a response to the consultation paper and considering the impact of the proposals for the Council and residents.</p>			
Task and Finish Review of Human Resources	4	0	<p>Following the announcement of the retirement of the Head of Human Resources in Darlington in November, Darlington has now entered into an agreement with Hartlepool Borough Council to second their Head of Human Resources for 18.5 hours a week, commencing on 1st November 2011. Consequently it was not considered appropriate to enter into a shared partnership agreement at this time. A further review of Human Resources has therefore taken place in order to achieve the additional savings of £114,555.</p> <p>The current Head of Human Resources has also announced her wish to retire next year and this may release additional savings. The detailed arrangements for filling this post will</p>	Over the last few months the following vacancies have arisen: The Organisational Development Manager and 3 Senior Human Resources Business Partners, one in the Training and Development Team, one in the Policy Team and one in the Schools Team.	£322k	£274813

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			be considered by Cabinet, alongside the arrangements for filling the vacant post of Head of Communications outside this review.			
Older People's Strategy	31	6	Awaiting endorsement of/ launch of the North East Charter for Changing Age.  The web-based Adult Service Directory launch date revised due to change of service provider.	Not applicable due to not being an EIT review		
Voluntary & Community Sector	16		Report on Youth and Community Centres incorporated in the scope of Asset Review, which is due to go through Cabinet in November.	Not applicable due to not being an EIT review		

## Environment Select Committee

Review	No of Recs	No of Recs now in Progress	Q2 Summary of Progress	HR Implications	Savings Predicted in Final Report	Savings/Cost to Date
EIT Review of Built and Natural Environment	14	7	Simplified model for apply for blue badge to be offered from November 2012 following opening of the new contact centre at Stockton Library.  Legality of imposing an additional charge for digital photo on blue badge currently under review due to whether a new maximum administration charge of £10 available from January 2012 is adopted.  A report regarding the introduction of parking charges in Yarm is due to go to Cabinet in	None reported	£378k	£15k from school crossing patrols

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			December 2011			
Carbon Management	20		<p>New gas supply contract negotiated through NEEPO will deliver gas AMRs but timescale still to be confirmed</p> <p>Invitation to Quote (ITQ) issued including one community centre as a trial (Wolviston Court).</p> <p>2nd floor refurbishment at Kingsway under way, planned completion January 2012</p> <p>Audit of all Stockton Schools carried out to identify where mechanical ventilation and air conditioning is used.</p>	Not applicable due to not being an EIT review		
Cemeteries 1  (Update from Q1, Q2 update to be noted at meeting)	28	2	Works on Thornaby Cemetery are due to start in August to provide a woodland burial area, together with other capital improvements which include the additional of 4 new sections and a memorial wall and gardens, with a selective of trees available for additional dedications. Depending on weather conditions, the scheme will be completed by October 2011.	Not applicable due to not being an EIT review		
Cemeteries 2  (Update from Q1, Q2 update to be noted at meeting)	11	2	<p>Three cemeteries capital projects will commence in August 2011 with an estimated completion date of 12 weeks. A standardised memorial wall has been agreed for the three sites and a recent procurement exercise has identified 2 preferred suppliers of memorial wall plaques, with a choice of 3 plaque sizes for bereaved families.</p> <p>A full audit of all cemeteries has now been completed which has identified those memorials which are not compliant with the policy for the placement of personal effects</p>	Not applicable due to not being an EIT review		



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			within the 25% personalisation area. Staff are actively engaging with bereaved families to educate on the new policy and this will be strengthened with the publication of the Communication Strategy in Summer / Autumn 2011.			

## Health Select Committee

Review	No of Recs	No of Recs now in Progress	Q2 Summary of Progress	HR Implications	Savings Predicted in Final Report	Savings/Cost to Date
Task & Finish Review of Adult Service Structure	4	2	2 Heads of Service posts deleted 31.08.2011 and Head of Adult Services appointed and commence in post 01.09.2011  North and South Teams physically relocation delayed due to structural work, services going to Tithebarn January 2012.	Adult structures review implemented. No Compulsory redundancies. 2 voluntary redundancies.	£440,000 Full year	2011/2012 savings £211,000 achieved
Fair Access to Care  (Update from Q1, Q2 update to be noted at meeting)	10	3	Nationally investment in reablement has been announced over the next 3 years - across Health and Social Care to ensure targeted services continue and develop. We have drawn up plans with partners for the use of Reablement Monies which will be targeted at supporting hospital discharge, maintaining independence and investing further in assistive technology.  Dementia Innovation Fund scheme <i>Smarter Homes</i> incorporates Telecare to enable people with dementia to remain in their own homes. Successful 20k grant bid	None associated with this review	£500k	Estimate @ July 2011 260k whole year projection but this is subject to further audit as need to identify loss of income from these clients

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			<p>Additional investment into discharge support and reablement services from the reablement funding: additional health care assistants to support hospital discharge; redesign of in-house home care service to provide reablement; additional capacity for discharge support through Rosedale care home; investment in home adaptations for people with long-term conditions at risk of frequent hospital admissions.</p> <p>950 potential volunteers have been identified by VIVA; approximately 200 have been aligned to a specific voluntary sector organisation; social care staff are working with VIVA to look at ways in which volunteers could be involved in preventative activities, for example befriending.</p> <p>Web based Directory of Adult services will go live at end August 2011. This will be managed by Family Information Service.</p> <p>Sample of people not eligible under new criteria (assessed as moderate) will be audited in August / September as part of case file auditing process.</p>			
Audiology	7	1	Work around community developments in Stockton and Billingham continues. No further progress to report.	Not applicable due to not being an EIT review		

## Housing &amp; Community Safety Select Committee

Review	No of Recs	No of Recs now in Progress	Q2 Summary of Progress	HR Implications	Savings Predicted in Final Report	Savings/Cost to Date
Taxi Licensing	11	2	<p>Reception Services due to transfer to the Multi Purpose Contact Centre in November, staff training currently being completed.</p> <p>The in house survey regarding use of bus lanes by taxis has been presented to Committee and will be presented to Cabinet for decision in November</p>	Not applicable due to not being an EIT review		
Choice Based Lettings	8	1	Final proposals for the Housing Occupational Therapy Service being considered by the working group. proposed job descriptions and person specifications for the 2 new posts being finalised for Job Evaluation to agree gradings prior to recruitment in November 2011	Not applicable due to not being an EIT review		

## Regeneration &amp; Transport Select Committee

Review	No of Recs	No of Recs now in Progress	Q2 Summary of Progress	HR Implications	Savings Predicted in Final Report	Savings/Cost to Date
<p>Events, Arts &amp; Tourism</p> <p>(Update from Q1, Q2 update to be noted at meeting)</p>	4	3	<p>Delivery framework agreed by project board July 2011. Updated and improved marketing material and Website improvements.</p> <p>Subsidy reductions agreed with ARC and BIFF.</p> <p>Vacant post within the tourism team deleted April 2011.</p>	Not applicable	£97,800	£42,500